

Keeping HBL Towing Fueled and Operational 24/7

HBL Towing relies on Ricochet Fuel for onsite tanks and bulk fuel deliveries that help keep trucks fueled, available, and ready for continuous operations.

OVERVIEW

For a towing and recovery company operating under 24/7 contracts with local, state, and federal agencies, fuel availability is operationally critical. HBL Towing responds during major accidents, severe weather events, road-way closures, recovery operations, and emergency situations where downtime is not an option.

Whether dealing with ice storms, hurricanes, extended recovery scenes, or large-scale incidents, trucks and equipment have to stay fueled and ready to respond at all times.

Over the past year, Ricochet Fuel has supported HBL Towing with onsite fueling, remote tank monitoring, and dependable bulk fuel deliveries that help ensure operations continue without interruption.



"Anybody can sell fuel. What stands out about Ricochet Fuel is the relationship and trust their team has worked to build over time."

- Joseph Fitzhugh, Operations Manager, HBL Towing

LEARN MORE





Driving Efficiency & Growth Through Strategic Collaboration

THE CHALLENGE

Managing fuel internally takes time and attention away from day-to-day operations. Before working with Ricochet Fuel, HBL Towing dealt with inconsistent communication, uncertainty around delivery timing, and the need to manually monitor fuel levels to avoid running low.

For a towing operation running light-duty, heavy-duty, and recovery units around the clock, fuel supply issues can quickly become operational problems.

HBL needed a provider that could deliver consistently, communicate clearly, and help stay ahead of fuel demand.

THE SOLUTION

- Onsite tank and bulk fueling service
- Remote tank monitoring
- Scheduled and on-demand fuel deliveries
- Competitive fuel pricing
- Responsive customer support and communication



"We cannot afford fuel interruptions. Ricochet Fuel understands that. - Joseph Fitzhugh, HBL Towing"

"When you operate 24/7, reliability matters more than promises, and they've earned our trust. - Joseph Fitzhugh, HBL Towing"

THE RESULT

- Reduced risk of fuel shortages
- More consistent delivery scheduling
- Less manual monitoring of tank levels
- Faster communication and response times
- Competitive pricing with reliable service
- Fewer fuel-related operational concerns

WHY IT WORKS

Ricochet Fuel helps HBL Towing manage fuel supply proactively instead of reactively. With dependable deliveries, remote monitoring, and responsive support, HBL can stay focused on operations instead of fuel logistics.

For towing companies and emergency-response operators, reliability and communication matter just as much as pricing.

LEARN MORE

